

Department of Child Safety, Seniors and Disability Services

Performance statement – Child and Family Services

(as referenced in the Annual Report 2023-24 available on the department website <https://www.dcssds.qld.gov.au/about-us/our-department/corporate-publications/annual-report>)

Service Area: Child and Family Services	Notes	2023-24 Target / estimate	2023-24 Actual
Effectiveness measures			
Rate of substantiated harm per 1,000 children (0-17 years of age)	1	4.8	5.5
Rate of children subject to ongoing intervention per 1,000 children (0-17 years of age) <ul style="list-style-type: none"> All children Aboriginal and Torres Strait Islander children Non-Indigenous children 		12.9 70.5 7.6	12.6 62.3 7.4
Rate of children entering out-of-home care per 1,000 children (0-17 years of age): <ul style="list-style-type: none"> All children Aboriginal and Torres Strait Islander children Non-Indigenous children 		2.3 14.1 1.2	2.5 12.7 1.4
Percentage of Aboriginal and Torres Strait Islander children placed with kin, other Indigenous carers or Indigenous residential care services		60%	60%
Proportion of children on a care and protection order exiting care after 12 months or more who had 1 or 2 placements		46%	43%
Proportion of cases closed, where all or majority of needs are met <ul style="list-style-type: none"> Intensive Family Support Family Wellbeing Services 		66% 51%	66% 52%
Percentage of youth receiving Youth Support Services whose majority of needs have been met	2	66%	70%
Proportion of children who had a case closed, with all or majority of needs met, who were not subject to an investigation by Child Safety within 6 months: <ul style="list-style-type: none"> Intensive Family Support Family Wellbeing Services 		88% 89%	87% 88%
Efficiency measures			
Average cost per hour of Youth Support service delivery		\$146	\$154
Out-of-home expenditure per placement night		\$388	\$387
Investment per family support client receiving a service: <ul style="list-style-type: none"> Intensive Family Support Family Wellbeing Services 		\$14,004 \$9,502	\$14,940 \$9,805

Notes:

- The variance between the 2023-24 Target/Estimate and the 2023-24 Actual is due to the lasting impacts of the COVID-19 pandemic and resulting cost of living pressures, which has likely contributed to an increase in the number of reports to Child Safety requiring investigation.
- The reported percentage of Youth Support Service clients had the majority of their needs met has increased due to more accurate reporting by youth service providers after the provision of training and support regarding use of the client management system by the department.