



APPLICATION FOR RETICULATED NATURAL GAS REBATE

For use by proprietors of residential home parks, multi-unit residential premises and similar residential installations whose tenants do not have a direct account with a Retailer.

This form must be completed by the proprietor or landlord and submitted with the reticulated natural gas account to the Retailer. Please refer to the Policies and Procedures - Queensland Government Reticulated Natural Gas Rebate Scheme before completing this application. Further assistance is available from your Retailer.

Privacy notice: The Proprietor and Gas Retailer is collecting this information to assess your eligibility for the concession and to manage payments of the concession if it is granted. The Retailer usually gives some or all of this information to:

- Services Australia, Centrelink
Department of Veterans' Affairs (DVA)
Department of Families, Seniors, Disability Services and Child Safety (DFSDSCS)
Department of Customer Services, Open Data and Small and Family Business (Cards and Concession Services) (DCSODSFB).

The personal information collected in this form will be managed in accordance with the relevant privacy legislation.

Please complete ALL relevant sections on pages 1, 2 and 3.

Section 1

Proprietor's Given Name (Please PRINT) Proprietor's Surname
Business name and full premises address for which the rebate is claimed (Please PRINT) Contact telephone number

Section 2

Details for Reticulated Natural Gas claim

Retailer: Reticulated Natural Gas Account Number:
Date of previous meter reading on this account: Date of present meter reading on this account:
Number of claimants allowed the rebate on last claim (not required for initial claim):
Number of claimants eligible for the rebate on this claim: Amount of rebate claimed \$.

Section 3

Amendments to claimant's details (Those claimants who were on the last rebate claim)

List those claimants no longer eligible for the rebate or who have vacated the premises.

Please attach separate list if more than 5 claimants

Table with 2 columns: Name of Claimant, Date vacated or no longer eligible- end date

Section 4

New or Additional Claimant's Details

Claimants Must Hold One of the Following Current and Valid Cards

- Pensioner Concession Card issued by Services Australia - Centrelink or Department of Veterans' Affairs -PCC
Queensland Seniors Card issued by the Department of Families, Seniors, Disability Services and Child Safety -QSC
DVA veteran Gold Card\* issued by Department of Veterans' Affairs embossed with -GC
Totally & Permanently Incapacitated (TPI) or
War Widow/Widower
\*Including Special Rate Disability Pension (SRDP) and Wholly Dependent Partner Payment (WDP)



**Section 4 continued**

To be eligible for the rebate claimants may share their premises with only those persons listed below;

- With their spouse/de facto and/or other people that are wholly dependent on them
- With other people who hold a Commonwealth concession card or Queensland Seniors Card
- With other people who receive a Services Australia - Centrelink, Family Assistance Office or Department of Veterans' Affairs payment, and who DO NOT pay rent
- With other people who provide care and assistance and who DO NOT pay rent.

## Application for Reticulated Natural Gas Rebate Scheme

				Claimant's Declaration ( <i>Initial Claim Only</i> )
<b>Start Date of Rebate</b>	<b>Name of the claimant</b> eligible to receive the rebate (who has not been included on a previous claim; or who has become re-eligible for the rebate).  (Print name in full in row below)	Insert Type of Card e.g. PCC/ QSC	Claimants Entitlement / File / Card Number	<p><b>Services Australia CCeS customer consent</b></p> <p>I authorise:</p> <ul style="list-style-type: none"> <li>• the &lt;Gas Retailer&gt; to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.</li> <li>• Services Australia (the agency) to provide the results of that enquiry to &lt;Gas Retailer&gt;.</li> </ul> <p>I understand that:</p> <ul style="list-style-type: none"> <li>• the agency will disclose personal information to &lt; Gas Retailer&gt; including my &lt;name/address/payment type/payment status and concession card type and status&gt; (add and delete characteristics included in your characteristic profile) to confirm my eligibility for the rebate</li> <li>• this consent, once signed, remains valid while I am a customer of &lt;Gas Retailer&gt; unless I withdraw it by contacting the &lt;Gas Retailer&gt; or the agency. I can get proof of my circumstances/details from the agency and provide it to &lt;Gas Retailer&gt; so my eligibility for the rebate can be determined</li> <li>• if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rebate provided by &lt; Gas Retailer&gt;.</li> </ul> <p><b>Declaration</b></p> <p>I advise that the above address is my principal place of residence and is the only residence within Queensland for which the rebate is claimed by me and the above account is solely or jointly in my name.</p> <ul style="list-style-type: none"> <li>• I will notify &lt; Gas Retailer&gt; immediately of any change in my circumstances which may affect my eligibility for the rebate.</li> </ul> <p>I authorise:</p> <ul style="list-style-type: none"> <li>• &lt;Gas Retailer&gt; to disclose my personal information to the DFSODSFB and their service delivery agent DCSODSFB to confirm my eligibility for the rebate.</li> <li>• DCSODSFB to provide the results of that enquiry to &lt;Gas Retailer&gt;.</li> </ul> <p>I understand that:</p> <ul style="list-style-type: none"> <li>• DCSODSFB will use information I have provided to &lt;Gas Retailer&gt; to confirm my eligibility for the rebate and will disclose to &lt;Gas Retailer&gt; personal information including my name, address and card number and status.</li> <li>• this consent, once signed, remains valid while I am a customer of &lt;Gas Retailer&gt; unless I withdraw it by contacting &lt;Gas Retailer&gt;.</li> <li>• I can obtain proof of my circumstances/details from SSQ, DCSODSFB and provide it to &lt;Gas Retailer&gt; so that my eligibility for the rebate can be determined.</li> <li>• if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rebate provided by the Queensland Government.</li> </ul> <p>I declare that all the information that I have given is true and correct.                      Claimant to sign row below on the <b>FIRST OCCASION ONLY</b> for which the rebate is claimed at above address on Page 1.</p>



**Section 5**

**Proprietor's Declaration**

I hereby certify that:

- *The claimants on whose behalf a rebate is claimed, have been residents of the above premises for the whole of the period of the account on which the rebate is claimed and have been charged for reticulated natural gas used by them on the basis of individually metered consumption; and*
- *That the appropriate eligible concession card has been sighted at the time the claim was first made to ensure that it is issued in the name of the claimant; and*
- *The claimants satisfy the criteria in relation to other persons (if any) residing with them in accordance with Section 4; and*
- *That all rebates claimed have been passed on to the claimants by way of reduction in charges for reticulated natural gas; and*
- *This claim is a true and correct assessment of the total number of persons for which the rebate is claimed and the amount relating thereto.*

**Signature of the Owner/ Proprietor/ Manager:** ..... **Date:** ...../...../.....

**The Gas Supply Act 2003 imposes penalties for giving false or misleading information**